

How to Cancel My UNV-Link Account?



How to Cancel My UNV-Link Account?

Description.

Note: This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team. <u>https://global.uniview.com/Support/Service_Hotline/</u>

Operating Steps

Step 1 Click 🚆 on the bottom right corner to go to the ME menu.

| Cloud Storage | |
|----------------------|-------|
| 🕜 Sharing Management | > |
| 🗟 Entrust | > |
| General | > |
| Local Device | > |
| र्थ Tool | > |
| G Help and Feedback | > |
| Privacy Service | > |
| (i) About | × |
| 📋 Clear Cache | 0.0MB |

Step 2 Click on the > the icon shown below to find the **Cancel Account** option and then click **Request to Cancel Account**.

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|-----------------------------|-------|------------------------|-------------------|---|---|--|
| Product: | | SM | В | | Date | 7/15/2 024 |
| | | < | My Profile | < | Cancel Accoun | t |
| 0 111 | | My Profile Username | 8 | Please read a (1) There a or all the de shared devi (2) You dor requires the | nd understand the follow re no devices under avices under the acc ices) have been dele n't have any other m e account to be in a | ving policy the account, count (including eted. natter that ctive status. |
| Cloud Storage | | Change Password | i S | 2. When y service agr company is | our account is can eement between yo terminated, and yo | celled, the u and our ur service will |
| 🖒 Sharing Management | > | Server Address | | be stopped account ma consequence | immediately. As a r ay face the following ces: | result, your J |
| 🗟 Entrust | > | User region | | (1) Your use in to the ac account ca | ername is revoked, count or use the ac nnot be used at our | you cannot log count. The website or |
| General | > | Cancel Account | | with any ot phone num | her software. But yo ber or email addres | ou can use you s to sign up a |
| Local Device | > | | | (2) Your ac data will be | count information a erased or anonymi | nd relevant zed. You |
| र्ट्र Tool | > | | Log Out | cannot acc the informa | ess, search, downlo ition or data. Howev for a certain perior | ad or replicate er, your data of time withir |
| G Help and Feedback | > | | | the scope p regulations | permitted by the app | plicable law an |
| Privacy Service | > | | | In addition imply that to the case | tion, account cance he act and related l ellation of the account | llation does no iabilities prior |
| () About | > | | | exempted or responsible | for all losses to you | u are totally , related |
| ក្លាំ Clear Cache | 0.0MB | | | parties and properly ha 4. Matters terms shall Service Ant | third party due to y ndle the matter. s that are not cover be carried out in ac | our failure to ed in the above cordance with |

Note: If there are existing devices on your account, the message below will appear. If you see this message, please follow the instructions to delete the existing devices on your account first and then repeat the above steps. If you do not see this message, please proceed to the next step.

| < | Cancel Account |
|---|---|
| | XÌ |
| | Failed to cancel account. You have devices under the account. Please delete or transfer devices first. |
| | Go to Delete Device |

Step 3 Click **Send Code** and complete the **Security Verification**. A verification code will be sent to your phone via text message if the cloud account was registered with a phone number or to your email if the cloud account was registered with your email address. When you receive the verification code, please enter the code and click **OK**.



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| Product: | | SMB | Date | 7/15/2 024 |
| Carcel Please read and und Please read and und Please read and und Trequires the acco When your a service agreemer company is term be stopped immer account may face consequences: Please Carcel Will be kept for a the scope permit consecution Requee Requee Requee Requee Requee Requee Reque | ancel Account arstand the following policy devices under the account, under the account (including have been deleted. the any other matter that unt to be in active status. Account is cancelled, the the between you and our nated, and your service will detately. As a result, yourse the following are enter the code Send Code OK certain period of time within ted by the applicable law and account cancellation does not the account are gated, and your are totally losses to you, related party due to your failure to he matter. are not covered in the above rried out in accordance with nt. at to Cancel Account ancel Account ancel Account ancel Account are the following policy devices under the account, under the account (including have been deleted. the and you are status. ccount is cancelled, the the between you and our inated, and your service will deitately. As a result, yourse a the following are not covered in the above are not covered in the above are not covered in the above are not covered in the above and the following policy devices under the account (including have been deleted. the account is cancelled, the the thetween you and our inated, and your service will deliately. As a result, yourse a the following are not covered in the above rised out in accordance with it losses to you, related party due to your failure to he matter. are not covered in the above rised out in accordance with nt. | Security Verification | | |
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Note: Sometimes the verification code may be sent to the spam folder of your email.

So far, the UNV-Link account should be canceled. The message below indicates that your UNV-Link account has been successfully canceled.



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|--|------------------------------------|----------|----------|
| Product: | SMB | Date | 7/ |
| Cancel Account | | | 1 |
| | | | |
| Account has been can | celled. | | |
| Why did you cancel account? Please tell us so we can improve. | | | |
| I have another account. | | | |
| Change service provider. | 0 | | |
| Bad user experience. | 0 | | |
| For security/privacy concerns. | 0 | | |
| Other causes: Please enter othe | r causes | | |
| | | | |
| | | | |